

# CAMPBELL COUNTY

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## UTILITIES AND SERVICE AUTHORITY

20644 TIMBERLAKE ROAD, LYNCHBURG, VIRGINIA 24502

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### CONSTRUCTION INFORMATION NOTICE TO:

**Customers on Deerwood Dr., E. Overbrook Rd., Hermitage Rd., Westlake Dr. and Eastlake Dr.**

The Deerwood Dr. Waterline Replacement Project has advanced to the stage where the Contractor, Toney Construction, Inc., will begin switching your water services over to the new water mains. The switchover should only take one to two hours per service, but could take longer, if problems are encountered. The Contractor will notify you before the actual switchover begins.

**If you have a medical condition that requires a continuous flow of water, such as dialysis, please contact this office so we will be aware of your situation.**

In making the transfer the Contractor will disconnect the service line from the back of the existing meter box (customer's side) reconnecting the new meter box to the customer's water line that runs from the meter box to the customer's home. In most cases this occurs without any problem. However, sometimes the customer's piping is in such poor condition that a successful reconnection cannot be made. In good faith, the Authority will make several attempts to reconnect to the existing piping. If we cannot find piping in good enough condition within ten feet of the meter box, the customer will be notified, and it will be the customer's responsibility to hire a plumber to replace the line from that point to the home.

After the service switchover you may experience discolored water in your residence. If you experience discolored water, please flush water through an outside hose bib or bathtub spigot for a few minutes until the water clears. Do not flush through a faucet unless you remove the faucet's strainer first because debris may clog the strainer. Please contact our office if the water does not clear after a few minutes of flushing.

The Authority thanks you in advance for your understanding and cooperation during this important replacement and up-grade project. Please contact our office should you have questions or need additional information.

Tim Wagner – Utilities Engineer  
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